

Penny Lane Surgery Newsletter

NHS

ISSUE 12

Winter 2017

Doctors:

Dr Paul Mullen
Dr Lyn Hamlett
Dr Felicity Mattocks
Dr Anna Angotti
Dr Meenam Rastogi
Dr James Kerr
GP Registrar:
Dr Nitica Tandon

Practice Nurse:

Karen Griffin

Practice Manager:

Kate Foley

Reception Supervisor:

Diane Wilson

Reception Staff:

Linda
Elaine
Sue
Sharon
Lesley
Chloe
Jill

Administration Officer:

Paula

Welcome to your Winter Newsletter!

We would like to welcome you to the latest issue of the Penny Lane Surgery Newsletter. The newsletter lets you know what is going on at your practice. Our aim is to provide you with health care tips, offer advice and provide information about your practice.

Christmas Hampers

Penny Lane Surgery will be collecting non-perishable food item donation to go into our Christmas hampers throughout November and December 2017.

Non-perishable donations can be given to reception or put into our hamper box in our reception area. Thank you!



FLU CLINIC CHARITY COLLECTION

Thank you to everyone who donated to "RNLI" and "The Whitechapel Centre" during our recent Saturday flu clinics. A whopping £500 was raised between the two charities.



Patient Participation Group

WE NEED YOUR HELP!!!

We need patients to join our Patient Participation Group (PPG) to help us to improve Penny Lane Surgery.

We cannot do this without the help of and advice from patients of all ages and all walks of life.

Join today and help us improve our services.



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Following our recent
CQC inspection
the practice has
been rated as **GOOD**
in all areas!

Contact Details:

Tel: 0151 733 2800

or 0151 733 6565

Fax: 0151 734 3418

Phone lines operate Mon– Friday
8:00—12:30. Phone lines close for
half an hour then reopen 1:00—
6:00

Opening Times:

Our reception desk is open be-
tween 8.30am-12.30pm and 1pm-
6pm each day.

Online Patient Access

You are now able to access certain aspects of your
medical records online by registering with;

www.patientaccess.co.uk/patient-access

On the website you can view your:

- **Book and cancel your routine appointments**
- **Order your repeat medication**
- **View your immunisations, allergies and medication.**

You can register online or speak to a Receptionist for
further details....

Would you like to stop smoking?

Smoking cessation services are now provided by Smokefree Liverpool (which replaces the Roy Castle
FagEnds service) . The service offers free advice and support to those wanting to stop smoking by
providing a range of services that meet their needs.

**Contact Smokefree Liverpool on Freephone 0700 061 4212 or online via
www.smokefreeliverpool.co.uk**

Breast Cancer

Staff at Penny Lane Surgery wore pink every Friday throughout October to raise money and awareness during Breast Cancer awareness month and raised a fantastic £91!!



**Information about Breast Cancer symptoms and when to contact your GP can be found by visiting
www.cancerresearchuk.org/about-cancer/breast-cancer/symptoms**

